

Apr. 30



New NYePay Login Instructions

Please note that beginning May 19, the way to log into NYePay will change, and you will not be able to access the new site until May 19, 2021.

NYePay will begin using NY.gov ID to access your account on May 19, 2021. A NY.gov ID account provides secure electronic access to these services and protects you against unauthorized access to your information. It also provides technology, policies and a network of support to prevent unauthorized access to confidential information.

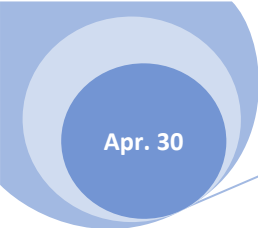
Having a NY.gov ID account also means only one user ID/password to remember and the ability to access participating online services anywhere, anytime. Many government services are now available online, including MyDMV, tax services and unemployment benefits.

If you need assistance, please contact the OCFS Electronic Payment Call Center at 1-877-437-7855 or email ocfs.sm.electronic.payments@ocfs.ny.gov

Please follow the steps below to create your NY.gov ID account.

Click on the link to access the site to begin creating your NY.gov ID and access NYePay

<https://hs.ocfs.ny.gov/nyepay/>



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New NYePay Login Instructions

Steps to create NY.gov ID for NYePay:

1. Click Sign Up button

NEW YORK STATE

Services News Government Local

Q Search

NYePAY

NEW YORK STATE Office of Children and Family Services

EPAY001

This site allows users to create an NYePay account and log in to retrieve information pertaining to their account.

New User

If you need to create an NYePay Account, Or if you have an existing NYePay account, you need to link a NY.gov ID for NYePay, just click **Sign Up**.

Returning User

Already have NYePay linked to NY.gov? Sign in here

Sign Up

NY.gov



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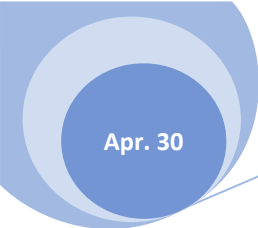
2. Enter vendor identification details, such as county where your subsidy is from, Vendor ID and date of birth.

The screenshot shows the NYePay website header with the New York State logo, navigation links for Services, News, Government, and Local, a search bar, and location/translate options. The main content area features the NYePay logo and the Office of Children and Family Services logo. A central form titled "Sign Up" prompts the user to enter information for a new account. The form includes a dropdown menu for "County Issuing Subsidy*", text input fields for "Vendor ID*" and "Your Date of Birth (MM/DD/YYYY)*", and "Submit" and "Back" buttons. A footer bar contains a JavaScript/Cookies notice and links for OCFS Home, FAQ, Contact Us, and NYePay Login.

3. Account Creation:

1. If you already have a NY.Gov ID, you need to link it for NYePay. Enter the NY.Gov ID you wish to link, an email associated with your NY.Gov ID and phone number, and click Submit button.

The screenshot shows the NYePay website header with the New York State logo, navigation links for Services, News, Government, and Local, a search bar, and location/translate options. The main content area features the NYePay logo and the Office of Children and Family Services logo. A central form titled "Create new NY.gov ID for NYePay" prompts the user to enter information for linking an existing NY.Gov ID. The form includes a text input field for "NY.Gov ID Username*" with a note "(Already have NY.Gov ID username? Enter here)", text input fields for "Email Address*" and "Confirm Email Address*", and two text input fields for "Phone Number 1" and "Phone Number 2", each with an "International Number" checkbox. A "Submit" button is located at the bottom right. A footer bar contains a JavaScript/Cookies notice and links for OCFS Home, FAQ, Contact Us, and NYePay Home.



New NYePay Login Instructions

Email Verification: Check your registered email, enter verification code and click Verify & Continue button. If you haven't received code, click Resend Code button to request new email with verification code.

The screenshot shows the NYePay login interface. At the top, there is a navigation bar with the New York State logo, 'Services', 'News', 'Government', and 'Local' links, and a search box. Below this is the 'NYEPAY' header and the 'Office of Children and Family Services' logo with the ID 'EPAY013'. The main content area displays a 'Welcome' message with a redacted name and a 'Click here' link. A purple banner reads 'Email Verification'. Below it, a message states: 'A verification code was sent to your email [redacted] please check your email enter code to continue.' There is an input field for the 'Email Verification Code' and two buttons: 'Resend Code' and 'Verify & Continue'. At the bottom, a purple footer contains the text: 'JavaScript and Cookies must be enabled to use this Web Site. OCFS Home | FAQ | Contact Us | NYePay Home'.

After verification is successful, your NY.gov ID will be linked with NYePay. Click NY.gov button to sign in to NYePay online account.

The screenshot shows the NYePay login interface after successful verification. The navigation bar and header are identical to the previous screenshot. The main content area displays a 'Welcome' message with a redacted name and a 'Click here' link. A purple banner reads 'Congratulations!'. Below it, a message states: 'Your NY.Gov ID username was successfully linked'. There is a 'Sign in here' link and a blue button labeled 'NY.Gov'. At the bottom, a purple footer contains the text: 'JavaScript and Cookies must be enabled to use this Web Site. OCFS Home | FAQ | Contact Us | NYePay Home'.

New NYePay Login Instructions

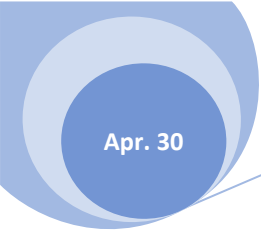
- 2. A temporary password will be emailed for newly created NY.gov ID accounts for NYePay.

The screenshot shows the NYePay login interface. At the top, there is a navigation bar with 'Services', 'News', 'Government', and 'Local' links, along with a search box. Below this is the 'NYEPAY' header and the 'Office of Children and Family Services' logo. The main content area displays a success message: 'Welcome [redacted] If this is not you, [Click here](#)'. Below this is a purple banner that says 'Congratulations!' followed by the text 'A temporary password was sent to your registered email [redacted]'. There are 'Sign in here' and 'NYGov' buttons. At the bottom, a footer contains the text: 'JavaScript and Cookies must be enabled to use this Web Site. OCFS Home | FAQ | Contact Us | NYePay Home'.

NY.gov ID Login

The screenshot shows the NY.gov ID login page. It features a navigation bar with 'News', 'Government', and 'Local' links. Below is a dark blue header with 'NY.gov ID' and links for 'Help Desk Information', 'Privacy Policy', and 'Terms of Service'. The main login form includes:

- A 'Username:' field with the text 'Test' entered.
- A 'Password:' field with masked characters.
- A reCAPTCHA verification box with a green checkmark and the text 'I'm not a robot'.
- A prominent 'Sign In' button.
- Links for 'Forgot your Username or Password'.
- A link for 'NY.gov ID - Terms of Service'.
- A 'Don't have an Account?' button at the bottom.



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New NYePay Login Instructions

New users set up security questions/answers:

NEW YORK STATE

Services News Government Local

NY.gov ID Online Services FAQs About NY.gov ID Help Desk Information Privacy Policy Terms of Service

For security purposes, please set the following questions/answers. These will be used for password recovery.

* indicates required field

*Question 1

*Answer *Confirm Answer

*Question 2

*Answer *Confirm Answer

*Question 3

*Answer *Confirm Answer

Set up new password:

NEW YORK STATE

Services News Government Local

NY.gov ID Online Services FAQs About NY.gov ID Help Desk Information Privacy Policy Terms of Service

You have to change your password to continue.

NY.gov ID

New Password:

Confirm Password: