

Attachment 10 – CCA’s Quality Assurance Program or ECLC’s New York State Standards of Excellence (both Web-based)

CCA’s Quality Assurance Program

Child Care Aware® of America is a national membership-based nonprofit organization working to advance affordability, accessibility, development and learning of children in child care. Child Care Aware® of America is the only national nonprofit organization that focuses exclusively on child care and serves as ‘our nation’s leading voice for child care’. We work with more than 500 state and local Child Care Resource & Referral (CCR&R) agencies nationwide.

[Best Practices](#) are the standards of excellence a high-functioning agency meets in organizational functions and service delivery. The Best Practices elements are based on research and input from the field of CCR&R. The elements include service outcomes, rationales, criteria and indicators for meeting each criterion. An agency is encouraged to always be aware of the service outcome and criterion that ties to the indicator.

Early Care & Learning Council’s (ECLC) New York State Standards of Excellence

Working to make quality, affordable child care available to New York’s families since 1975, the Early Care & Learning Council and its members are statewide leaders on issues affecting access to high quality early care and learning, with a presence in communities throughout New York state.

[NY State Standards of Excellence](#) (SOE) is a state specific set of best practice standards for the CCR&Rs. The NY SOE covers best practice standards in the following categories: Agency Governance; Program Management; Consumer/Parent Services; Provider Services; Community Engagement. To be **SOE Certified**, a CCR&R or pending CCR&R needs to be in compliance with at least 80% of the items specified in the NY Standards of Excellence (SOE) document – and have a plan for **Achievement of Further Excellence** that has been approved by the Early Care and Learning Council (ECLC). A New York **Certificate of Excellence** is valid for 3 years.