



CONNECTIONS Build Bulletin

CONNECTIONS Build: Family Services Stage —Phase 5 Health Services Module

The next build to the CONNECTIONS application is tentatively scheduled for late September and will include the Health Services Module of the Family Services Stage (FSS).

Overview

The **Health Services Module** of the FSS will be updated to a modernized user interface, consistent with other modernized CONNECTIONS modules such as Child Protective Services (CPS) Investigation (INV), Family Services Intake (FSI), and most recently, the Family Assessment and Service Plan (FASP) module of the FSS. The majority of changes will be to the overall look of the windows, with many enhancements to navigation and layout. The mandates and requirements for maintaining, viewing, and modifying health information will remain unchanged. In addition, no changes will be made to the existing CONNECTIONS security and rules for accessing Health Services information.

Support Documentation and Assistance

Support documentation and other preparatory tools will be available to assist staff in prior to FSS Phase 5 implementation. These will items include:

- An **Impact Analysis** that summarizes the new features and impacts for district and agency management to consider is now available on both the [Intranet](#) and [Internet](#).
- A **Job Aid** will provide an overview of the major build changes, a review of the window security and required health assessments, images and descriptions of the modernized module, and a review of the Open Caseload Inquiry (OCI) Report and its health-related cues. The job aid, which will be made available in the coming weeks, is intended for workers who are already familiar with recording health information in CONNECTIONS.
- **Practice Simulations**, providing hands-on practice with the new module, will be made available online and accessed via the CONNECTIONS Intranet and Internet sites. These simulations will include an introductory scenario and reminders/prompts throughout in order for staff to have the opportunity to practice completing specific tasks on the modernized *Health Services* window.
- **CONNECTIONS Regional Implementation Staff** will hold small group-demonstrations to orient affected staff to changes, as well as provide on-site support following implementation. A list of Implementation Specialists by region is available on the *Contact Us* page of the [Intranet](#) and [Internet](#).