



Office of Children and Family Services

CONNECTIONS Bulletin

This communication is to make CONNECTIONS users aware of an issue with the Family First Care Day Clock monthly report that was discovered this week.

The Care Day Clock report is created monthly and emailed to agency workers with involvement in the care of children placed at a QRTP. The reports count consecutive and non-consecutive days in care at the child's current QRTP facility. There is an error with the non-consecutive clock which results in an undercounting of days for youth experiencing short absences, and we are working to make that change.

Please note that the error is limited to the Care Day Clock report and does not have any impact on the existing L310 Court Review and Q030 QRTP Assessment email reminders. The error impacts a very small number of children. The next Care Day Clock report is set to run on 2/1/22. The majority of the reports that will be sent will have accurate information. Only some (possibly none) of the records will have the incorrect non-consecutive days in care count. We won't know the specific impacted records until the day of the report; however after it runs, OCFS/ITS will identify which records are incorrect and alert those workers.

The report is anticipated to be corrected by mid-February, prior to the following monthly report.

Any questions can be directed to your implementation specialist.

Questions, Comments or Suggestions

- Email Us: Connections@ocfs.ny.gov

Resources

- As always, **CONNECTIONS Implementation Staff** will be available to offer on-site support as necessary. A Contact list of each district and agency's assigned implementation specialist can be found on the CONNECTIONS Intranet and Internet pages.
- **ITS Service Desk—844-891-1786 or fixit@its.ny.gov**

The word "CONNECTIONS" in a bold, blue, italicized sans-serif font, set against a light blue rectangular background.

Intranet: <http://ocfs.state.nyenet/connect/>

Internet: <http://ocfs.ny.gov/connect>